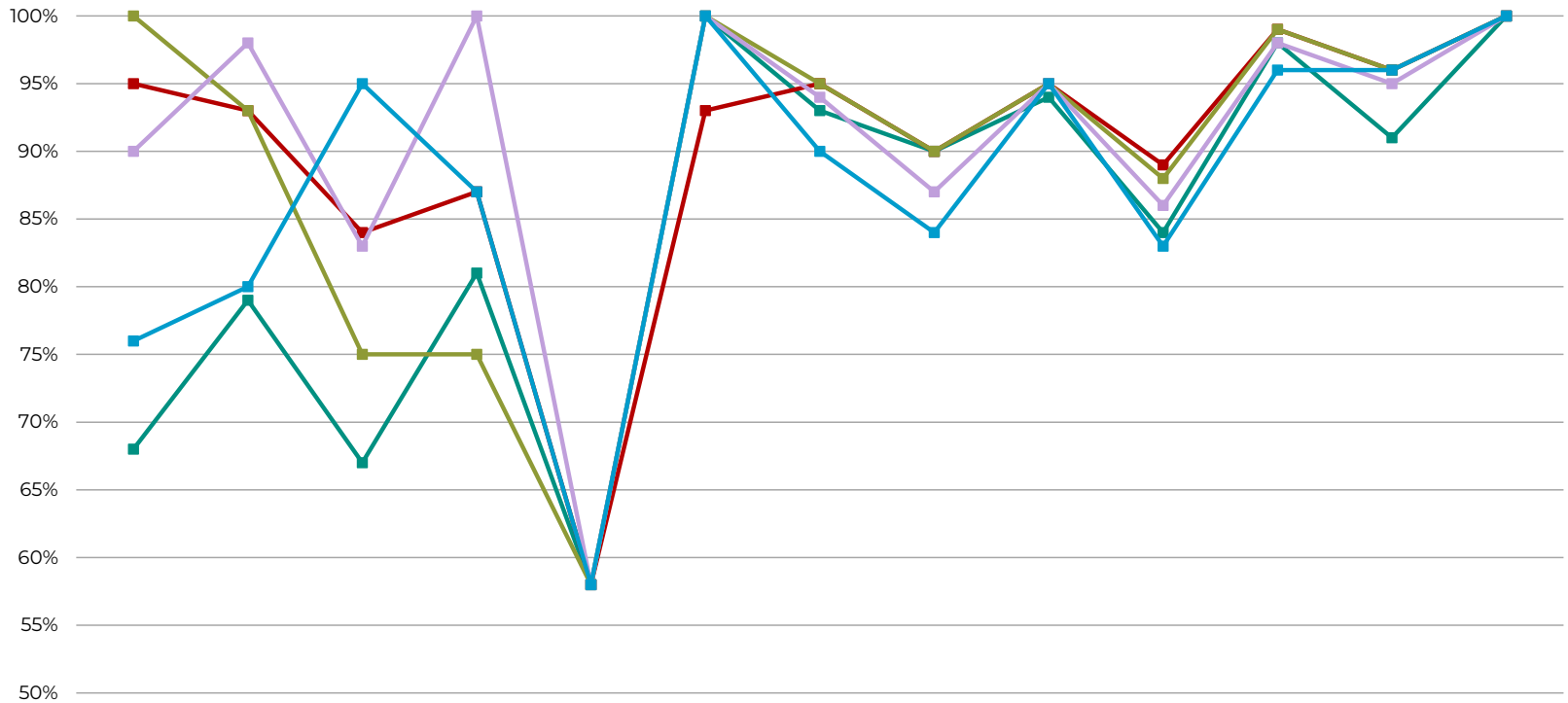
Customer Satisfaction Survey



	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26
Resolved	68%	79%	67%	81%	58%	100%	93%	90%	94%	84%	98%	91%	100%
Contact	95%	93%	84%	87%	58%	93%	95%	90%	95%	89%	99%	96%	100%
Attitude	100%	93%	75%	75%	58%	100%	95%	90%	95%	88%	99%	96%	100%
Timeliness	90%	98%	83%	100%	58%	100%	94%	87%	95%	86%	98%	95%	100%
Overall Satisfaction	76%	80%	95%	87%	58%	100%	90%	84%	95%	83%	96%	96%	100%