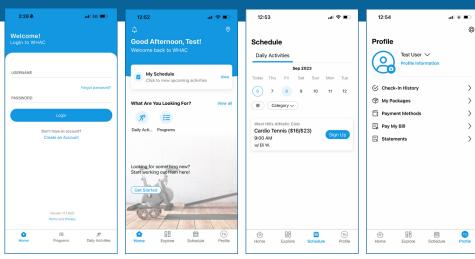


## **WHAC app features:**

- Use your member bar-code to check-in
- View and register for group activities
- View and register for programs
- View current or used package sessions
- View and email statements
- View and email check-in history
- View and edit personal information
- View club info (hours, phone number)



## **How to connect:**

- 1] If you already have a login for your WHAC online profile, use the same credentials to log into the app.
- 2] If you already have a login for your WHAC profile, but have forgotten your password or Login ID:
- If you forgot your password, use the "Forgot Password" link and follow the instructions that will be emailed to you.
- If you have also forgotten your Login ID, give us a call and we can tell you what it is, then you can complete the Forgot Password process to regain access to your account.

## 3] If you have never connected to your account, select "Create an Account" link:

- The First Name, Last Name and Email that you enter, must match exactly what we have on file for you to connect to your profile. If you are unsure, give us a call to confirm before you start. If you complete these fields with information that does not match what we have on file, you will be building a new guest account that does not connect to your existing profile.
- If you complete this information and get a message that reads "You've already registered. Login or reset your password", give us a call to get your Login ID then follow the steps to reset your password.

